



## Request for Disclosure of Information Maintained by the City of Redwater Utility Department

Information in your City of Redwater Utility Department customer account record, including information regarding customer usage, services, and billing, including amounts billed or collected for utility usage, is generally excepted from disclosure under Texas Government Code, Chapter 552 (Public Information Act).<sup>\*</sup> However, the Texas Utilities Code, Chapter 182 (Rights of Utility Customers) Provides that a customer of a government-operated utility may request that the government-operated utility to disclose personal information in a customer's account record, including the customer's address, or any information relating to the volume or units of utility usage or the amounts billed to or collected from the individual for utility usage. Additionally, a customer or a representative of the customer may receive information excepted from disclosure if the information directly relates to utility service provided to the customer and is not otherwise confidential by law.

This form enables you to request disclosure of certain information under Texas Utilities Code, Chapter 182. If you wish to request disclosure of your information, please check the boxes below and submit this form.

### ACCOUNT INFORMATION

_____	_____
NAME ON ACCOUNT	ACCOUNT NO.
_____	_____
SERVICE ADDRESS	EMAIL

### RELEASE OF INFORMATION

- I authorize the City of Redwater to disclose my personal information to: \_\_\_\_\_
- I authorize the City of Redwater Utility Department to disclose information regarding my usage, service and billing, including amounts billed or collected for utility usage to: \_\_\_\_\_
- I authorize the City of Redwater Utility Department to release my account information to the public upon written request by any member of the public.

You may rescind your request for disclosure by providing the City of Redwater Utilities Department written notice. A government-operated utility or an officer or employee of a government-operated utility is immune from civil liability for a violation of Texas Utilities Code, Chapter 182, Subchapter B.

<sup>\*</sup>Confidentiality under Chapter 182 does not prohibit a government-operated utility from disclosing personal information in a customer's account record to: (1) an official or employee of the state, a political subdivision of the state, or the United States acting in an official capacity; (2) an employee of a utility acting in connection with the employee's duties; (3) a consumer reporting agency; (4) a contractor or subcontractor approved by and providing services to the utility, the state, a political subdivision of the state, or the United States; (5) a person for whom the customer has contractually waived confidentiality for personal information; or (6) another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage service for compensation.

_____	_____
SIGNATURE	DATE